

A photograph of an elderly couple sitting at a table, smiling and playing cards. The woman on the left is wearing glasses and a light-colored cardigan. The man on the right is wearing a grey sweater. In the background, another elderly woman is sitting on a blue armchair, and a staff member in a white uniform is standing and talking to her. The scene is set in a bright, well-lit room.

**A caring hand that
comes from the heart**



A home of care and love

Welcome

Marchmont House Care Home is a private nursing home tucked away in leafy secluded grounds in the Renfrewshire hillside above Port Glasgow.

With expansive views over the River Clyde from a large secured decking area outside, on the inside the Home offers a superior standard of care in a specifically adapted traditional mansion house. Providing the perfect blend of traditional and modern, Marchmont enjoys state of the art upgraded and newly built accommodation and facilities, while retaining the charming period features of our Home which are so admired by our residents.

Designed to promote small group living, Marchmont House provides accommodation for a total of 55 residents. Although equipped with every modern comfort, the Home nevertheless retains an air of unhurried tranquillity, a welcoming atmosphere and a sense of family that ensures residents feel relaxed and at home.

To make guests truly at ease requires dedicated staff. Our team of staff have an intuitive understanding of Marchmont House's tradition of care, hospitality and service and our residents are entrusted to them, certain that they practise these old-fashioned values in relaxing comfort.

Whilst staying with us you will enjoy charming surroundings, hand-prepared cuisine and quality care, and from the moment you walk through the door of Marchmont House Care Home you will find a very warm welcome.

Our aim is to welcome everybody into the Home, both family and friends. We will try and make the transition into the Home as welcoming as possible, and hope that our residents find it an enjoyable and happy place to stay.

marchmonthouse.co.uk

Members of Staff

We recognise the importance and value of our staff, and ensure they have the skills necessary to carry out their respective jobs. You can be confident that the number of staff on duty at all times will be sufficient to provide full support and meet your care needs.

Our uniformed staff all wear badges identifying them by name and designation.

Our Head of Care has many years' experience working within care homes and has overall responsibility for the day-to-day management of the Home and for general resident welfare. If you have any queries or suggestions she would welcome the opportunity to discuss these matters with you.

Senior Carers are responsible for carrying out all procedures and ensuring an excellent standard of care is received by all residents.

Care Workers are responsible for meeting the personal and social care needs of our residents in a way which respects their dignity and independence.

Our Head Chef is responsible for menu planning, food preparation and food hygiene; catering staff are all experienced and home baking is a speciality. All baking and meals are freshly prepared on the premises for your enjoyment.

"Our dedicated team are here to support you every step of the way."

Our Recreational Therapists are responsible for coordinating and planning our extensive programme of recreational activities and outings.

Domestic staff are responsible for cleaning within the Home and ensuring that the required high standards are maintained, and laundry staff are responsible for laundering all personal clothing.

Our Handyman is responsible for the day-to-day repairs and maintenance of the building, while local gardeners maintain the lawn and landscape gardens to provide an attractive, colourful setting.

"Marchmont has the perfect mix of traditional and modern design styles."

Accommodation

Accommodation throughout the Home is of the highest possible standard with carefully selected furnishings to give a sense of quality and attention to detail.

At the main reception area of the Home you will be received by staff who pride themselves on the enthusiasm and genuine warmth with which they welcome visitors. A visitors' book is left at reception for signing when anyone enters or leaves the home to comply with statutory regulations.

Marchmont House offers three spacious lounge areas, a lounge/dining area as well as a large dining room; each is bright and sunny and provides an excellent location for meeting friends. They are all tastefully decorated and furnished.

The gardens of Marchmont House comprise of an impressive decking area to the front of the Home and a secluded courtyard at the rear. Residents are encouraged to sit and enjoy the views in a tranquil setting. There are also paved access and ramps throughout the Home to allow for excellent mobility of wheelchairs.

For security, the gates to and from the rear courtyard area are locked and can only be opened using a keypad. This ensures all residents are safe and allows them complete freedom. Many residents and their families enjoy passing time in the garden.

The bedrooms offered at Marchmont House are of the highest quality. The majority of our rooms have an en-suite facility; each is spacious with an attractive outlook and is decorated and furnished to a very high standard. Furnishings are regularly renewed to maintain 'as new' standard. To reflect individual tastes we encourage residents to feel free to have any articles of furniture, framed pictures and photographs in their rooms.



Life at Marchmont House

At Marchmont House Care Home we believe in creating a true home-from-home environment: our dedicated staff are delighted to cater for your every need. We have highlighted some key information below on life at Marchmont House - however, if you would like any further information please do not hesitate to get in touch. We have an open door policy and are always delighted to discuss your needs.

Care at Marchmont House

At Marchmont House we provide twenty-four hour nursing care for our residents.

Our Head of Care is supported by the Depute Manager and professional qualified nurses, each of whom have a particular interest in care of the elderly and are experienced in caring for those with physical disabilities, those who are terminally ill, those with high dependency needs and those who become infirm.

Care is delivered using a method known as the Key Worker system. Each resident is allocated a Carer who will soon become a familiar face and will answer any queries or anxieties you or your relatives may have. Your Key Worker will be responsible for assessing your needs and preparing a care plan, as well as delivering and evaluating the care you receive.

Marchmont House also operates using a team of care staff, one of which will be appointed to care for you. The team will support you during your initial settling in period as well as ensure the delivery of a more individualised and personal service.

Nurse Call System

Should you require the assistance of a nurse at any time of the day or night, there is a call system fitted throughout the building, including your bedroom, so you will receive attention at the press of a button.

“A home from home with spectacular views over the Clyde Estuary.”



Medical Care

We make personal plans for each of our residents for actions in the event of a sudden illness or other emergency. This includes notification of your next of kin, or others as agreed and recorded in your plan.

Spiritual Care

We encourage visits by Clergymen of all denominations to the Home to provide for the spiritual needs of the residents.

Alternatively, you may wish to attend your own church with family or friends.

Aromatherapy

We have a full time Aromatherapist who offers a variety of treatments; providing benefits such as increased relaxation, relief of pain from arthritis and various other conditions, as well as helping symptoms of stress or anxiety.

Physiotherapy

If physiotherapy is medically prescribed, your Key Worker will be pleased to arrange this service for you, or if you prefer private arrangements can be made.

Chiropody

We have a private chiropodist who will be delighted to attend to your chiropody needs at least once every eight weeks and more regularly as necessary.

Optical and Dental Service

Our staff will make necessary arrangements should you require optical or dental treatment, inspection or advice.

Cuisine

We pride ourselves on the high standard of appetising meals served, all prepared from fresh produce by our qualified catering staff.

Good, nutritious food and drink are very important in keeping and improving your health. Our staff will soon get to know your food preferences and any dietary needs which are recorded in your personal care plan. Menus are displayed daily and offer an extensive choice for each meal with a selection of home baking served daily.

Our breakfast, two course dinner, high tea and home baking combine to offer a splendid variety of choice.

Meals are served in our dining room. Beverages and snacks are served throughout the day in the lounge areas. Room service is also available.

Entertainment

Entertainment appealing to a wide variety of taste is provided regularly. There is a comprehensive daily programme of activities which are held within the Home and Marchmont House has strong links with the local community. Concerts are held regularly including Christmas, Easter, St Andrew's Day and other memorable occasions, not forgetting our national bard, Robert Burns.

Birthdays are celebrated with a party and you will receive a complimentary birthday cake and gift. Private functions can also be arranged.

To add to the various services and activities already mentioned the Home has regular trips on our shared mini bus which is fully equipped to accommodate residents in wheelchairs. Our Recreational Therapists are responsible for planning and directing most recreational activities.

Hairdressing

We have a full time resident hairdresser and onsite hairdressing salon; prices for this service are displayed on the notice board. You are free to have a hairdresser of your choice to visit the Home or you may prefer to attend a local hairdressing salon.

"Our team work tirelessly to ensure every day is filled, with activities and events to make each day enjoyable."



Library

A wide selection of reading material can be found in our well-stocked library area. Large print books are available and changed regularly.

Newspapers & Journals

A wide selection of newspapers and journals are delivered to the Home daily. Arrangements can also be made to have your own newspaper or journal delivered.

Mail

Incoming letters and parcels are delivered daily. Residents who are unable to post their own mail should discuss alternative arrangements with the Head of Care.

Pets

Regrettably we cannot accommodate pets except on a visiting basis.

Telephones

If you require a telephone in your own room, arrangements can be made for a separate line to be installed at a cost to you.

Visitors

We welcome visitors at any time of the day. For reasons of security, it is helpful to know if any visitors are expected after 9pm.

Laundry

Personal items of clothing are laundered and returned to your room from our own in-house laundry. It is important that all clothing is marked clearly with your name prior to admission. Clothing should be able to be machine washed and tumble dried.

"The comfort and care of our residents is our primary focus."

Smoking

The Care Home accepts without reservation the overwhelming evidence that smoking is a major cause of preventable illness and death, and that the adverse effects of smoking fall not only on those who themselves smoke but also on non-smokers who are exposed in their working and domestic environments to the smoke of others. Therefore Marchmont House is a non-smoking environment.

Inspection Report

All care homes are inspected by the Care Inspectorate twice yearly to ensure that the National Care Standards are consistently met and sustained. The report detailing their findings and recommendations are available to all residents, families and staff, a copy being displayed on the notice board. A personal copy can be requested from the Care Inspectorate or online at www.careinspectorate.com

"We welcome all family and friends into our home to be part of our extended Marchmont Family."





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